

# 2020 ANUAL REPORT



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Where your money grows with you and your family, and ownership allows all members to prosper.

Not for profit, not for charity, but for service.

Thank you for your continued support and trust in Family Savings. With events surrounding the recent pandemic, 2020 was a tough year for many to say the least. But for Family Savings it was also a year of learning and growth.

We thank you for your understanding as we adjusted our branch operations to ensure a safe and convenient experience for both our members and our employees. We were able to make modifications to provide the safest and most convenient in-branch experience as we continue to navigate the new normal. We are happy to report that branches are all still currently open, with drive-thrus continuing to offer extended services for those members who prefer a socially distanced interaction.

Even in the midst of the pandemic, we are proud to announce that in 2020 we were able to expand into multiple new markets. We began by merging with Brassies CU to open our first branch in Anniston, followed by our plans to open a branch inside Food City in Albertville in spring of 2021. We also began construction on our new building in Cartersville. With these expansions comes the ability to offer services to new members, while adding even more convenient locations to current members. We are so excited about this growth! We are proud to say it is the most we have ever grown in a calendar year in our history.

As we continue to grow, Family Savings continues to be all about you, our members. We are constantly evaluating our services, products, and delivery methods to ensure we are meeting your financial needs. We stepped up this year to provide flexibility in paying loans, debt consolidation tools, and financial literacy materials. We learned in 2020 more than ever how much we need one another. We are more than just your credit union, we are your family. We want to be here for you through every stage of life, offering you low rates, fewer fees, and the best account services possible. Because we have always been and will always be dedicated to the credit union philosophy of "People Helping People."

I am honored and excited to be your new president. In 2021 we will continue to provide you with state of the art banking services, and most importantly, financial peace of mind. We look forward to partnering with you in 2021. Thank you, our valued member, for your trust and for your business.

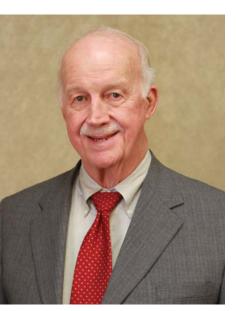


Danny Varnon
President & CEO

Danny Varnon
President & CEO

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#### FROM OUR LEADERS



L. Pat Williamson Board Chairman

On behalf of the Board and Supervisory Committee, I would like to thank each of you who have supported Family Savings Credit Union over the past 70 years.

Each of you have been an integral part of our credit union's growth as well as the credit union movement. With the involvement, feedback and support of our members, leadership and community, Family Savings remains financially strong, well-positioned, and poised for even greater things in the future. Even though 2020 experienced a pandemic and the closing of Goodyear, our original employee group, your credit union continued to prosper with increases in loans and deposits which allowed us to end the year with a strong capital ratio of 10.30%, which is considered well-capitalized by our regulators. This prosperity has also allowed us to build a new branch in Cartersville, Georgia and an in-store branch in the NEW Food City Grocery in Albertville, AL both opening in April of 2021.

Unfortunately, the events of 2020 created many economic challenges for our members and community; therefore, the credit union launched strategies and procedures that helped protect our members as well as our employees. With all of the disruption with in-person banking, members were able to utilize online, mobile or telephone banking during times the lobbies were closed. Members were able to get loan modifications and help with financial issues that arose due to COVID-19. We were and are still committed to our members and their financial success during these tough economic times.

Although our Credit Union has evolved over the years, our philosophy remains rooted in strengthening our community by providing competitive rates on loans and deposit accounts, charging minimal fees, offering convenient access to accounts, and providing personal service from people who truly care about your financial well-being. We work hard to supply you with one-stop banking so you're able to depend on us for all of your financial needs. The credit union is continuing to evaluate new products and services and by the end of 2021, we should be able to offer online account opening and other exciting service improvements.

Thank you for your continued support of Family Savings. Your satisfaction and financial well-being are of the utmost importance to us. Please let us know how we may assist you.

#### SUPERVISORY COMMITTEE REPORT

The responsibility of determining the financial stability of Family Savings Credit Union lies primarily with the Supervisory Committee. We are challenged with confirming that the credit union will continue to operate in the members' best interest.

The committee oversees the comprehensive audits of the Credit Union's books and records. Recommendations are then made to the Board of Directors of any changes deemed necessary.

In addition, the accounting firm of Barfield, Murphy, Shank and Smith, LLC (BMSS) of Birmingham, Alabama, is contracted to assist in the independent audit. The National Credit Union Administration as well as the Alabama Credit Union Administration also conducts an annual review of our credit union.

The Supervisory Committee is pleased to report the results of this audit and verification process has proven Family Savings Credit Union to be in excellent financial condition.

Dustin Tucker Chairman, Supervisory Committee

## FINANCIAL STATEMENT

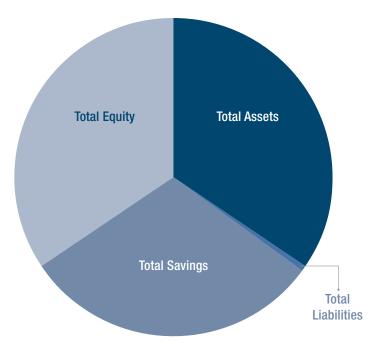
| ASSETS                           | 2020           | 2019           |
|----------------------------------|----------------|----------------|
| Loans                            | 383,268,974.74 | 357,847,269.83 |
| Allowance for Losses             | -2,726,555.09  | -3,338,295.47  |
| Other Assets                     | 409,316.63     | 139,169.98     |
| Cash and Cash Equivalents        | 11,638,660.78  | 10,807,123.05  |
| Investments                      | 139,713,667.03 | 31,434,184.76  |
| Prepaid Expenses                 | 2,700,959.72   | 2,414,799.88   |
| Land and Building                | 12,959,484.38  | 13,140,189.90  |
| Other Fixed Assets               | 1,944,486.97   | 1,582,361.11   |
| Accrued Interest                 | 1,558,706.35   | 1,576,746.41   |
| Other Assets                     | 16,663,507.09  | 14,130,272.08  |
| NCUA Share Insurance Fund        | 4,612,918.59   | 3,773,883.09   |
| Other Real Estate Owned          | 194,351.53     | 268,712.11     |
| TOTAL ASSETS                     | 572,938,478.72 | 433,776,416.73 |
| LIABILITIES                      |                |                |
| Accounts Payable                 | 1,298,199.43   | 1,396,998.67   |
| Notes Payable                    | 0.00           | 0.00           |
| Accrued Dividends                | 483,588.77     | 419,394.51     |
| Accrued Expenses                 | 2,172,654.84   | 1,563,062.26   |
| Other Liabilities                | 2,397,183.28   | 1,479,767.42   |
| TOTAL LIABILITIES                | 6,351,626.32   | 4,859,222.86   |
| EQUITY                           |                |                |
| Regular Shares                   | 282,947,447.55 | 205,872,136.68 |
| Shares - Draft Accounts          | 123,607,822.39 | 82,991,146.01  |
| Christmas Club Accounts          | 1,063,635.19   | 821,124.29     |
| Shares - IRA Accounts            | 20,330,037.57  | 17,543,561.34  |
| Money Market Certificates        | 5,512,386.04   | 4,747,723.14   |
| Shares - T Certificates          | 73,888,767.43  | 63,797,020.65  |
| TOTAL SAVINGS                    | 507,350,096.17 | 375,772,712.11 |
| Regular Reverse                  | 16,515,263.08  | 5,822,537.41   |
| Undivided Earnings               | 42,052,928.61  | 47,353,238.04  |
| Merged Equity                    | 454,420.07     | -69,452.26     |
| Unrealized Gains/Loss - Invests  | 214,144.47     | 38,158.57      |
| TOTAL EQUITY                     | 566,586,852.40 | 428,917,193.87 |
| TOTAL LIABILITIES/SAVINGS/EQUITY | 572,938,478.72 | 433,776,416.73 |

TOTAL ASSETS: \$572,938,478.72

TOTAL LIABILITIES: \$6,351,626.32

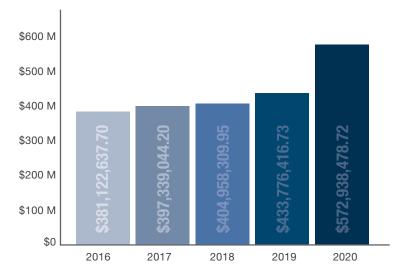
TOTAL SAVINGS: \$507,350,096.17

TOTAL EQUITY: \$566,586,852.40



#### **ASSET GROWTH SINCE 2016**

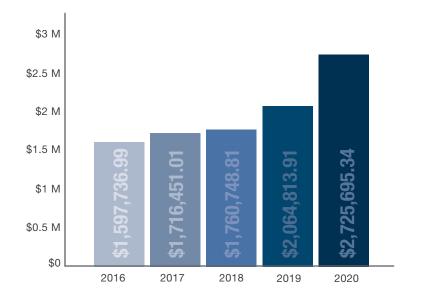
\$191,815,841.02



**50.3%** asset increase since 2016

## **OPERATING INCOME**

| 2020          | 2019  |   |
|---------------|---|---|
| 21,150,925.56 | 19,760,331.50   |   |
| 484,878.84    | 810,078.71  |   |
| 7,432,758.91  | 8,360,566.07  |   |
| 8,318,115.11  | 7,559,718.74  |   |
| 37,386,678.42 | 36,490,695.02   |   |
|               |   |   |
| 9,810,219.41  | 8,791,319.02  |   |
| 4,740,591.33  | 4,760,095.82  |   |
| 203,008.19    | 371,252.88  |   |
| 76,237.00     | 71,077.18   |   |
| 1,211,976.56  | 1,037,308.03  |   |
| 6,735,847.38  | 6,251,444.68  |   |
| 710,361.22    | 626,843.07  |   |
| 2,374,424.93  | 2,276,113.39  |   |
| 1,476,784.71  | 1,805,619.23  |   |
| 1,267,000.00  | 2,565,000.00  |   |
| 53,154.28     | 49,980.92   |   |
| 7,012.81      | 1,600.23  |   |
| 246.76        | 1,259.83  |   |
| 19,999.68     | 15,839.76   |   |
| 539,356.34    | 426,173.13  |   |
| 29,226,220.60 | 29,050,927.17   |   |
|               |   |   |
| 42,346.30     | 74,644.55   |   |
| 8 118 111 52  | 7 365 123 30  |   |
|               |   |   |
| 0,002,710.27  | 0,000,000.70  |   |
| 2,725,695.34  | 2,064,813.91  |   |
|               | 21,150,925.56<br>484,878.84<br>7,432,758.91<br>8,318,115.11<br><b>37,386,678.42</b><br>9,810,219.41<br>4,740,591.33<br>203,008.19<br>76,237.00<br>1,211,976.56<br>6,735,847.38<br>710,361.22<br>2,374,424.93<br>1,476,784.71<br>1,267,000.00<br>53,154.28<br>7,012.81<br>246.76<br>19,999.68<br>539,356.34<br><b>29,226,220.60</b><br>42,346.30<br>8,118,111.52<br>5,392,416.24 | 21,150,925.56 484,878.84 7,432,758.91 8,360,566.07 8,318,115.11 7,559,718.74 37,386,678.42 36,490,695.02  9,810,219.41 4,740,591.33 4,760,095.82 203,008.19 71,077.18 1,211,976.56 1,037,308.03 6,735,847.38 6,251,444.68 710,361.22 2,374,424.93 1,476,784.71 1,267,000.00 53,154.28 49,980.92 7,012.81 1,267,000.00 53,154.28 49,980.92 7,012.81 246.76 1,259.83 19,999.68 15,839.76 539,356.34 426,173.13 29,226,220.60  8,118,111.52 7,365,123.30 5,392,416.24 5,300,309.43 |



**70.6%** increase in dividends paid since 2016



Family Savings Credit Union paid out over

in dividends to members since 2016

## 2020 - A Year for Growth

In July of 2020, Family Savings completed the merger of Brassies Credit Union into the "family." Located in Anniston, just before the I-20 Oxford interchange at the Lee Brass factory, Brassies offered FSCU the opportunity to have a local presence in the Calhoun County market. We are very pleased to be offering new services to their existing members such as checking accounts and mobile e-services. Welcome, Brassies!



Our new Albertville branch located in the NEW Food City grocery store is only 500 square feet, but operates as a full-service branch. Members will enjoy the convenience of being in the grocery store and extended hours, including Saturdays. With this new "retail" concept, Family Savings is able to offer a new banking experience for members in Marshall County. Stop by and say hello today!



The new Cartersville East branch, located at 3 Ryan Blvd. NE, replaces the existing Fox Chase location. This expansive 5,700-square-foot branch boasts many new modern conveniences and an expanded drive-thru. Members will enjoy the after-hours option of using one of the two ATMs located in the foyer of the branch which may be accessed by using a Family Savings CU VISA® debit or credit card.





#### **ALABAMA BRANCHES**

#### **Main Office**

711 E. Meighan Boulevard Gadsden, AL 35903

Rainbow City

3003 2nd Street Rainbow City, AL 35906

#### Scottsboro

24661 John T. Reid Pkwy. Scottsboro, AL 35768

#### Anniston

1800 Golden Springs Road Anniston, AL 36207

## Albertville at Food City 7200 US Highway 431

Albertville, AL 35950

#### GEORGIA BRANCHES

#### Calhoun

1273 Curtis Parkway Calhoun, GA 30701

#### Cartersville - East

3 Ryan Boulevard N.E. Cartersville, GA 30121

#### **Cartersville - West**

205 Douthit Ferry Road Cartersville, GA 30120

#### Hiram

342 Charles Hardy Pkwy. Hiram, GA 30141

#### Rockmart 101 Felton Drive

Rockmart, GA 30153

## **Community has** always been a huge part of the Family Savings culture, but 2020 and the **COVID-19** pandemic has reinforced that culture even more.

In 2020 Family Savings was pleased to be able to support our first responders, essential workers, nonprofit organizations and communities by providing meals from local restaurants, snacks from local bake shops, monetary donations, PPE supplies and many volunteer hours. As we move forward into our future, we are committed to making a difference in the communities we serve and look forward to giving continued support for many years to come. Here are just a few of our photos recapping 2020.





### IN THE COMMUNITY















## COMMUNITY **INVOLVEMENT BY THE NUMBERS**



FSCU Cares \$5,000



Scholarships \$10,000



United Way **\$34,085** 



COVID-19 \$7,000



Holiday **\$8,000** 

MEET THE FAMILY

MEET THE FAMILY

#### **Board of Directors**



L. Pat Williamson Chairman



Dale Boyd Vice Chairman



Jimmy Wilkes Treasurer



Hacky Jaggers Secretary



Ronnie Reed



Wally Burns



Randel Mountain

#### **Supervisory Committee**



Dustin Tucker Chairman



Dan Baldwin Secretary



Calvin Hutchinson

#### **Executive Management**



Danny Varnon
President / CEO



Debbie Gray Vice President / CFO



Robert Rayburn Vice President / CLO



Frankie Letson COO



Jonathan Roland CIO

#### Administration

Scotty Bell - Regional Branch Operations Mgr.
Scott Swann - Regional Branch Operations Mgr.
Claire Brown - Administrative Assistant
Dionne Heath - Director of Human Resources
Brenda Dennis - Payroll Administrator
Rachel Smith - Payroll Clerk
Jennifer Davis - Accounting Manager
Patsy Moore - Accounting Assistant
Linda Paulsen - Accounting Assistant
Lorri Stone - Accounting Assistant
Jessica Nabors - Accounting Assistant
Kacy Hawk - Admin Utility
Taneshia Timmons - Profitability Coordinator

#### Gadsden Branch

Stacy Wester - Branch Manager
Denise Hamm - Assistant Branch Manager
Selena Gregerson - Training Coordinator
Jenifer Quinn - Synapsys Training Spec.
Lesli Bishop - Director of Marketing
Ashleigh Dean - Marketing Communication Cord.
Marcie Riddle - Director of Business Services
Bubba Riddle - Commercial Loan Officer
Chelsea McCrary - Commercial Loan Assistant
Heather Swann - ACH Coordinator
David Jenkins - Compliance Officer
Stacy England - BSA/Compliance Assistant

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#### MEET THE FAMILY

Jennifer Powell - BSA/Compliance Assistant Judy Nickels - Call Center Supervisor Meg Chaffin - Asst. Call Center Supervisor Julie Bates - Call Center Representative Takeitha Baker - Call Center Representative Brandon Carr - Call Center Representative Lisa Hilburn - Call Center Representative Haley Lankford - Call Center Representative Ashley Green - Call Center Representative Janet Andres-Felipe - Call Center Representative Cade Cleveland - Call Center Representative Amanda Russell - Call Center Representative Jennifer Blackburn - Call Center Representative Kathy Luu - Call Center Representative Renee Jones - Receptionist

Paula Knowles - Fraud Analyst Lori East - Debit Card Coordinator Rhonda Turner - Debit Card Coordinator Keshia Hereford - E Services Manager Joann Green - Branch Support Utility

Jake Hambey - IT Systems Administrator Ryan Helms - IT Support Specialist Christy Tubb - IT Support Specialist Ginger Richardson - Loan Officer

Tina Beavers - Loan Officer Monique Hart - Loan Officer

Allyson Baugh - Loan Officer at Large Carrie Morgan - Loan Officer at Large

Amber Swindall - Loan Clerk Shea Stroud - Loan Clerk

Savannah Boyd - MSR/CDs and IRAs

Ashley Bose - MSR Terri Stephens - MSR Darel Walker - MSR

Rena Bertch - Head Teller

Martha Barnes - Teller

Lori White - Teller

Katrina Hughes - Teller

Ashlev Miller - Teller

Kristen Crowe - Teller

Shae Coley - Drive-Thru Teller Kathryn Scott - Drive-Thru Teller Savannah Myers - PT Teller

Ashley Walden - PT Teller

Crystal Allen - PT Teller

Daniel Andres - PT Teller

Denise Scott - PT Teller Tiffany Woodard - PT Utility

Tessie Rich - Management Utility

Seth Melisano - Utility

Jennifer Smith - Utility

Brianna Holderfield - Utility

Amanda Glenn - Utility

Codi Ball - PT Utility

#### **Rainbow City Branch**

Pam Shockley - Branch Manager Stephanie Ellis - Assistant Branch Manager

Hannah Garrard - Teller Supervisor

Deb Hooks - Loan Officer

Paula Richey - Loan Officer at Large

Tim Mote - Loan Officer at Large

Elizabeth Mathis - Branch MSR/CD/IRA

Rebecca Stone - Branch MSR

Suzanne Moore - Utility

Megan Brooks - Utility

Courtney Carroll - Branch Teller Miranda McEntvre - Branch Teller

Karen Shockley - Drive-Thru Teller

Cansas Davis - Drive-Thru Teller

Barbara Hendrix - Drive-Thru Teller

Lindsev Beavers - PT Teller

Rakall Plunkett - PT Utility Mackenzie Coffelt - PT Teller

Melisa Barnes - PT Utility

#### **Scottsboro Branch**

Freida Smith - Branch Manager Jesse Atchley - Assistant Branch Manager Becky Smart - Teller Supervisor Angelica Thompson - Branch Teller Brie Ellison - Assistant Teller Supervisor Chase Sims - MSR Julie Avans - Branch PT Teller

April Sims - Branch PT Teller Susan R Black - Branch Receptionist

#### **Cartersville East Branch**

Marshelle Walker - Branch Manager Lacey Huskins - Assistant Branch Manager Jennifer Lamb - Teller Supervisor

Catherine Landrum - Assistant Teller Supervisor

Kasie Brewer - Branch Teller

Rakia Mallory - Branch Teller

Melissa Glover - Branch Teller

Samantha Wilbanks - Branch Teller

Gale Geurin - Receptionist

Katie Goodwin- MSR

Rose Earwood - MSR

Avery Ragsdale - Business Development

#### **Cartersville West Branch**

Stephanie Cooper - Branch Manager Marie Black - Assistant Branch Manager Paula Dare - Teller Supervisor Lauren Stradinger - Assistant Teller Supervisor Cindy Hickom - Branch Teller Elanda Whittington - Branch Teller

Gavin Chapman - PT Teller Melinda Greenway - Utility Alyssa Cunningham - Branch MSR Ashley Fowler - Branch MSR

Ansley Craig - Branch PT Receptionist

Savannah Sosebee - Receptionist

Brandy Drawdy - Branch PT Receptionist

Rachel Clark - Training

Morgan Philliber - MSR

#### **Calhoun Branch**

Perry Michaels - Branch Manager Marlis Marsingale - Assistant Branch Manager Gayla Lane - Teller Supervisor

Judy Bailey - Branch Teller

Shala Shortnacy - Assistant Teller Supervisor

Millie Coker - Branch Teller

Sarah Clifton - MSO

Kenia Barrow - Branch MSR

Carmen Bridges - Branch PT Teller

Jenna Hinkle - MSR

Fave Mason - Receptionist/MSR

Annethe Johnson - Teller

## HAPPY RETIREMENT!



Jean Pruett 34 Years



**Glenda Guyse** 13 Years



**Sharon Semrick** 13 Years

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#### MEET THE FAMILY

#### Hiram

Elaine Willingham - Branch Manager Kim Ford - Assistant Branch Manager Cora Vaughn- Teller Supervisor Andrea Conway- Asst. Teller Supervisor Kathy Love- Branch Teller Caelie Dickerson - Branch Teller Katie Cheek -Branch Teller/ MSR Christina Dunham-MSR Iris Cline- MSR Dylan O'Kelly - Training

#### **Rockmart**

Ryan Robinson - Branch Manager
Jan Vann - Assistant Branch Manager
Tara Nichols - Teller Supervisor
Jennifer Doughman - Assistant Teller Supervisor
Elizabeth Williams - Branch Teller
Makallie Dellinger - Branch Teller
Shay Mohon - Branch Teller
Jamie Gamel - Branch MSR
Britany Hert - Branch Member Service/
Loan Officer (MSO)

#### **Anniston**

Michelle King – Branch Manager Pam Smith – Head Teller Kimberly Ballew – Teller Leigh Mahieu – Utility MSR

#### **Albertville**

Michael Deal – Branch Manager Drushilla Selvage – Asst. Branch Manager Celeste Dusendschon - MSO Michael Larimore – MSO Ronna Watts – MSO

#### **Mortgage Department**

Amy Jackson - Director of Mortgage Services Linda Cameron - Mortgage Processor Shandi Cox - Mortgage Processor Michelle Richards - Mortgage Loan Officer Trisha Morel - Mortgage Loan Officer Cindy Crenshaw - Mortgage Loan Officer Lisa Fore - Loan Supervisor

#### **Account Solutions (AS)**

Ken Duke - AS Manager
Matt Reynolds - AS Assistant Manager
Carla Gallop - AS Assistant Manager
Debra Pate - AS Specialist
Jeffrey Barrett - AS Specialist
Stacy Williams - AS Specialist
Sonia Kelly - AS Specialist
Jackie Ford - AS Specialist
Nicole Dixon - AS Clerk
Debbie Self - Overdraft Privilege

#### **Indirect Lending**

Mark Wood - Indirect Lending Manager
Dave Davis - Indirect Lending Supervisor
Amy Lee - Indirect Lending
Danielle Chappell - Indirect Lending
Carmelle Clesca - Indirect Lending Underwriter

#### **Centralized Lending**

Krista Kidd - Cent Lending Supervisor
Mandi Brewer - Lending Specialist
Fay Dooley - Lending Specialist
Hannah Elrod - Lending Specialist
Scott Carasik - Lending Specialist
Ashley Hale - Lending Specialist
Elizabeth Evans - Lending Specialist
Amanda Meyer - Lending Specialist
Antwaun Washington - Lending Specialist
Aimee Brewer - Cent Underwriter
Chris Stegall - Cent Underwriter
Kim Goswick - Cent Underwriter
Morgan Duncan - Cent Loan Processor
Jessica Brooks - Cent Loan Processor
Kathi Casey - Utility Manager

#### **2019 ANNUAL MEETING MINUTES**

Family Savings Credit Union held its Annual Meeting virtually at the Administrative Office, Rainbow City, Alabama at 1:00 p.m.

Meeting called to order by Mr. Pat Williamson, Chairman of the Board of Directors.

Quorum present. Mr. Will McCarty was appointed Parliamentarian.

Prayer by Mr. Danny Varnon.

Mr. Pat Williamson welcomed all members and thanked them for their continued support and for their attendance at the Annual Meeting. He said that Family Savings CU has prepared for Goodyear closing. He noted that years ago, we changed to a community charter, and that our Georgia market is flourishing. He also said that we will be remodeling our Rainbow City office and the remodeling at the Gadsden office is almost complete. Mr. Williamson thanked all employees and volunteers. He introduced the Board of Directors and Supervisory Committee members.

Mr. Monte Hill, President/CEO, welcomed the members and thanked them for their loyalty and support. He stated that we had another good year. He thanked the employees, the Board Members, and Supervisory Committee for the work they do.

Mr. Dustin Tucker introduced the Supervisory Committee. He also presented the Supervisory Committee report. Mr. Tucker thanked the other 2 members of the Supervisory Committee, Calvin Hutchinson and Dan Baldwin, for their service.

Mr. Ronnie Reed, Chairman of the Nominating Committee, gave the Nominating Committee report. The committee recommended to serve a three (3) year term on the Board of Directors:

Mr. Pat Williamson | Mr. Randel Mountain | Mr. Jimmy Wilkes

For the Supervisory Committee, to serve a three (3) year term:

Mr. Dustin Tucker

Mr. Pat Williamson declared by acclamation those nominated by the Nominating Committee are duly elected.

Mr. Monte Hill gave the President's report. He stated that Family Savings continues to grow. We serve approximately 65,000 members and our net income is \$5,300,309. He recognized the employees, Board Members, and Supervisory Committee members and thanked them. He stated that the Board and Supervisory Committee work to direct the policies of the credit union. He thanked the members and said that you are what makes Family Savings.

Mr. Pat Williamson presented slides about employee involvement in our community.

Old Business - none.

New Business - none.

There being no further business, the meeting adjourned at 1:15 p.m.

Respectfully submitted,

L. Pat Williamson, Chairman of the Board Hacky Jaggers, Secretary



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